

Mialei J. Iske



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BIOGRAPHY

Mialei Iske equips leaders to leave the expert role to become a genius leader through her group coaching program called **Equip & Engage**. Her extensive corporate and small business experience offers countless stories & illustrations to help others become the leader their teams deserve.

Through actual experiences in leadership, Mialei illustrates the benefits of the well-trained team.

- ★ Customers receive consistently superior service.
- ★ Team members experience job satisfaction.
- ★ Business growth is anticipated and handled adeptly.

Her unique perspective on leadership developed in large corporations where excellent leaders were visible and approachable.

In stark contrast, the harshest lessons were learned from unscrupulous managers, in small companies, who:

- ✗ Violated company employee policy
- ✗ Failed to set objectives and manage performance
- ✗ Posted temporary jobs as career positions

Instead of bitterness, Mialei vowed to never commit those same ethics violations.

The Right Choice is Always the Harder Choice!



SUGGESTED TOPICS

- 🌸 Illustration of Leadership
- 🌸 Stellar Customer Service & Support
- 🌸 Nuances of Leading Remote Teams
- 🌸 Servant Leadership Is Not Difficult
- 🌸 Increase Efficiency with Mentor Programs for Teams
- 🌸 Improve Retention by Creating Job Variety in Technical Support
- 🌸 Career Advancement through Performance in Tech Support Roles
- 🌸 Growth Strategy Through Work Processes
- 🌸 Dangerous Misuse of Statistics

SUGGESTED QUESTIONS

- 🎤 What Makes a Great Leader?
- 🎤 How have you been able to cover the daily routine without being directly involved in the details?
- 🎤 Why do leaders & business owners work constantly?
- 🎤 How do you balance decisions across your business?
- 🎤 What was the most surprising lesson you have ever learned from other leaders?
- 🎤 How can leaders release control and yet stay informed in the remote setting?
- 🎤 When work volume rises constantly, how can the leader encourage the team?
- 🎤 What is your definition of Servant Leadership?
- 🎤 How difficult do you consider performance management?